# Message Board OnyxCeph<sup>3</sup>™

## 27.04.2024:

On April 27th, our e-mail, FTP and web servers will be undergoing maintenance by external service providers between 7am and 6pm. This will result in the following restrictions occurring during this time:

- Updates cannot be downloaded
- License requests cannot be sent (OnyxRegister)
- No access to online bracket library
- the contact form (website; OnyxWiki) does not work
- Onyx internal e-mails via script cannot be sent
- regular e-mails to 2I cannot be received/answered

### 19.04.2024:

Due to maintenance on our WWW and EMAIL servers, there may be short delays in responding to email enquiries and in accessing domain image-instruments.de.

### 28.03.-01.04.2024:

Office closed for public holiday in Germany.

## 11.03.2024:

The incoming mail server of our e-mail provider is down. For urgent matters, please contact us by telephone.

## 25.12.2023 - 01.01.2024:

Office closed for Christmas vacation

**22.11.2023:** Office closed for regional holiday in Germany

#### 22.09.2023:

On September 22, our e-mail, FTP and web servers will be undergoing maintenance from 7am-1pm. This will result in the following restrictions occurring during this time:

- Updates cannot be downloaded
- License requests cannot be sent (OnyxRegister)
- No access to online bracket library
- the contact form (website; OnyxWiki) does not work
- Onyx internal e-mails via script cannot be sent
- regular e-mails to 2I cannot be received/answered

#### **13./14.09.2023:** Restricted access due to MDR-Audit

#### **31.08.2023:** Restricted access due to MDR-Audit

**08.06.2023:** Office closed for regional holiday in Germany

**29.05.2023:** Office closed for public holiday in Germany

**18.05.2023:** Office closed for public holiday in Germany

**12.05.2023:** Office closed from 11:00 a.m. for OnyxCeph<sup>3</sup>™ user meeting

**01.05.2023:** Office closed for public holiday in Germany

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